FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	235193	
<015>	Study Area Name	SOUTHERN BELL-NC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

ata Coll	ection Form									1B Control No. 3060 / 2013	-0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	ode				235193						
<015>	Study Area Na	ame				SOUTHERN BE	LL-NC					
<020>	Program Year	•				2018						
<030>												
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 2024572041	ext.					
<039>	Contact Emai	l Address - Ema	il Address of pe	erson identified	in data line <0	)30> mh3376@att.	com					
<210>	For the prio	r calendar yea	ar, were there	any reportal	ole voice serv	ice outages?	Yes					
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							See attached					
						WO	rksheet					

<010>       Study Area Code       235193         <015>       Study Area Name       SOUTHERN BELL-NC         <020>       Program Year       2018         <030>       Contact Name - Person USAC should contact regarding this data       Mary Henze         <035>       Contact Telephone Number - Number of person identified in data line <030>       2024572041 ext.         <039>       Contact Email Address - Email Address of person identified in data line <030>       mh3376@att.com         <300> Unfulfilled service request (voice)       0	19
<015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> <a href="mailto:mhs94">mh3376@att.com</a>	
<020> Program Year       2018         <030> Contact Name - Person USAC should contact regarding this data       Mary Henze         <035> Contact Telephone Number - Number of person identified in data line <030>       2024572041 ext.         <039> Contact Email Address - Email Address of person identified in data line <030>       mh3376@att.com	
<ul> <li>Contact Name - Person USAC should contact regarding this data</li> <li>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li> <li>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> <li>mh3376@att.com</li> </ul>	
<035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com	
<035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com	
<300> Unfulfilled service request (voice)	
<310> Detail on attempts (voice)	
Name of Attached Document	
<320> Unfulfilled service request (broadband) 0	
<330> Detail on attempts (broadband)  Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 235193	
<015>	Study Area Name SOUTHERN	ELL-NC
<020>	Program Year 2018	
<030>	Contact Name - Person USAC should contact regard	ling this data Mary Henze
<035>	Contact Telephone Number - Number of person id- <030>	entified in data line 2024572041 ext.
<039>	Contact Email Address - Email Address of person id <030>	entified in data line mh3376@att.com
<400>	Select from the drop-down list to indicate how you voice complaints (zero or greater) for voice telepho calendar year for each service area in which you are any facilities you own, operate, lease, or otherwise	ny service in the prior Offered only fixed voice designated an ETC for
<410>	Complaints per 1000 customers for fixed voice	1.07
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you end-user customer complaints (zero or greater) for the prior calendar year for each service area in whi an ETC for any facilities you own, operate, lease, or	broadband service in Offered only fixed broadband chyou are designated
<440>	Complaints per 1000 customers for fixed broadban	1.22
<450>	Complaints per 1000 customers for mobile broadba	nd

•	mpliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	235193	
<015>	Study Area Name	SOUTHERN BELL-NC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules Yes	
·		235193NC510 DescriptionSvcQuality	CPNI.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ales Compliance	
<515>	Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	235193	
<015> Study Area Name	SOUTHERN BELL-NC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<600> Certify compliance regarding ability to function in emergency situations	Yes	
<610> Descriptive document for Functionality in Emergency Situations	235193NC610.pdf	

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
<010> Study Area Code	235193					
<015> Study Area Name	SOUTHERN BELL-NC					
<020> Program Year	2018					
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze					
<035> Contact Telephone Number - Number of person identified in data line <030> 2024572041 ext.						
<039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com						
<701> Residential Local Service Charge Effective Date  <702> Single State-wide Residential Local Service Charge						

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See at	tached worksheet			
					<del>000 a</del>	taonoa workonoot			

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 2	35193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				<ul> <li>See attack</li> <li>worksheet -</li> </ul>	hed				
				, romanos					

. , .	erating Companies lection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
				July 2013
<010>	Study Area Code		235193	
<015>	Study Area Name		SOUTHERN BELL-NC	
<020>	Program Year		2018	
<030>	Contact Name - Person L	JSAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	mh3376@att.com	
<810>	Reporting Carrier	AT&T North Carolina		
<811>	Holding Company	AT&T Inc.		
<812>	Operating Company	BellSouth Telecommunications, LLC		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
•	See atta	ached workshe	et
•			
,			
•			
,			
•			
,			
•			
•			
•			
•			

(900) Tribal Lands Reporting	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control N	io. 3060-0819
	July 2013	
one Child Assa Cala	235193	
<010> Study Area Code <015> Study Area Name	SOUTHERN BELL-NC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<900> Does the filing entity offer tribal land services? (Y/N)	No	
<910> Tribal Land(s) on which ETC Serves		
<920> Tribal Government Engagement Obligation	Name of Attached Document	
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable	
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning;		
<923> Marketing services in a culturally sensitive manner;		
<924> Compliance with Rights of way processes		
<925> Compliance with Land Use permitting requirements		
<926> Compliance with Facilities Siting rules		
<927> Compliance with Environmental Review processes		
<928> Compliance with Cultural Preservation review processes		
<929> Compliance with Tribal Business and Licensing requirements.		

			1 050 1
(1000) V	oice and Broadband Service Rate Comparability		FCC Form 481
<b>Data Coll</b>	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code		235193
<015>	Study Area Name		SOUTHERN BELL-NC
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line		2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data lin	e <030>	mh3376@att.com
<1000>	Voice services rate comparability certification	Yes	5
<1010>	Attach detailed description for voice services rate comparability compliance	2351	193NC1010.pdf
			Name of Attached Document
<1020>	Broadband comparability certification		s - Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	23519	93NC1030.pdf
			Name of Attached Document

lo Terrestrial Backhaul Reporting	FCC Form 481	
		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code	235193	
Study Area Name	SOUTHERN BELL-NC	
Program Year	2018	
Contact Name - Person USAC should contact regarding this data	Mary Henze	
Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
Certify whether terrestrial backhaul options exist (Y/N)	Yes	
Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>  Certify whether terrestrial backhaul options exist (Y/N)  Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256	Study Area Code  Study Area Name  Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  mh3376@att.com  Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps

Lifeline	erms and Condition for Lifeline Customers ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	235193		
<015>	Study Area Name	SOUTHERN BELL-NC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze		
<035>	Contact Telephone Number - Number of person identified in data line <030:	> 2024572041 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030	)> mh3376@att.com		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		Jame of Attached Document	
<1220>	Link to Public Website HTTP	http://cpr.att.com/pdf/nc/a003.pdf		
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,			
<1223>	Additional charges for toll calls, and rates for each such plan.			

Data Coll	rice Cap Carrier Additional Documentation ection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	235193	
<015>	Study Area Name	SOUTHERN BELL-NC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

#### **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	No	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for	Yes	
<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	Yes	
<2024A>	Round 2 Recipient of Incremental Support?	Yes	NC235193 Price_Cap_Line_2024.xlsm
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Yes	NC235193 Price_Cap_Line_2025.xlsm
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

Data Collection F	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification support used to build broadband  America Phase II Reporting {47 CFR § 54.313(e)}	Not Applicable	
<2017A>	Connect America Fund Phase II recipient?	Yes	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	2532390	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	NC235193Price_Cap_Line_2018 Anchor Inst.xlsm
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in		

urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Duagraca Danast on E Vacu Dlan			
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	momuton	Г	
(3012B)	Please Provide Attachment	Name of Attached Docu- Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for Telecommunications			
(3016)	Borrowers)  Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Docu Information	ment Listing Required	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	0 0	
(3019)	3026 pursuant to § 54.313(f)(2), contains:  Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement			
(3021)	and Statement of Cash Flows  Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary	
Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(222)	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
(303 I) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> mh3376@att.com

#### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: SOUTHERN BELL-NC

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/20/2017

Printed name of Authorized Officer: Scott Mair

Title or position of Authorized Officer: SVP Technology Planning & Engineering

Telephone number of Authorized Officer: 2147571510 ext.

Study Area Code of Reporting Carrier: 235193 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	235193	
<015>	Study Area Name	SOUTHERN BELL-NC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

	is authorized to submit the information reported on behalf of the reporting car my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorid data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this	an be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipien	nts on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the information	· · · · · · · · · · · · · · · · · · ·
Name of Reporting Carrier:		
Name of Authorized Agent Firm:		
Signature of Authorized Agent or Employee of Agent:		Date:
Name of Authorized Agent Employee:		
Title or position of Authorized Agent or Employee of Agen	i	
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 19 18 of the United States Code, 18 U.S.C. § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title



(200) Service Outage Voice Reporting Data Collection Form

# **REDACTED**

## FOR PUBLIC DISCLOSURE

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Mary Henze 2024572028 ext.

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Atkinson		FR	26.0	0.0	0.0	0.0	26.0
NC	Burgaw		FR	26.0	0.0	0.0	0.0	26.0
NC	Gibson		FR	26.0	0.0	0.0	0.0	26.0
NC	Laurinburg		FR	26.0	0.0	0.0	0.0	26.0
NC	Long Beach		FR	26.0	0.0	0.0	0.0	26.0
NC	Newland		FR	26.0	0.0	0.0	0.0	26.0
NC	Southport		FR	26.0	0.0	0.0	0.0	26.0
NC	Spruce Pine		FR	26.0	0.0	0.0	0.0	26.0
NC	Blowing Rock		FR	26.0	0.0	0.0	0.0	26.0
NC	Boone		FR	26.0	0.0	0.0	0.0	26.0
NC	Canton		FR	26.0	0.0	0.0	0.0	26.0
NC	Caroleen		FR	26.0	0.0	0.0	0.0	26.0
NC	Clyde		FR	26.0	0.0	0.0	0.0	26.0
NC	Ellenboro		FR	26.0	0.0	0.0	0.0	26.0
NC	Forest City		FR	26.0	0.0	0.0	0.0	26.0
NC	Hamlet		FR	26.0	0.0	0.0	0.0	26.0
NC	Maggie Valley		FR	26.0	0.0	0.0	0.0	26.0
NC	Rockingham		FR	26.0	0.0	0.0	0.0	26.0
NC	Waynesville		FR	26.0	0.0	0.0	0.0	26.0
NC	Chapel Hill		FR	26.0	0.0	0.0	0.0	26.0
NC	Cleveland		FR	26.0	0.0	0.0	0.0	26.0

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
NC	Fairmont		FR	26.0	0.0	0.0	0.0	26.0
NC	Gatewood		FR	26.0	0.0	0.0	0.0	26.0
NC	Grantham		FR	26.0	0.0	0.0	0.0	26.0
NC	Grover		FR	26.0	0.0	0.0	0.0	26.0
NC	Lattimore		FR	26.0	0.0	0.0	0.0	26.0
NC	Lawndale		FR	26.0	0.0	0.0	0.0	26.0
NC	Lincolnton		FR	26.0	0.0	0.0	0.0	26.0
NC	Lumberton		FR	26.0	0.0	0.0	0.0	26.0
NC	Morganton		FR	26.0	0.0	0.0	0.0	26.0
NC	Reidsville		FR	26.0	0.0	0.0	0.0	26.0
NC	Ruffin		FR	26.0	0.0	0.0	0.0	26.0
NC	Rutherfordton		FR	26.0	0.0	0.0	0.0	26.0
NC	Statesville		FR	26.0	0.0	0.0	0.0	26.0
NC	Stony Point		FR	26.0	0.0	0.0	0.0	26.0
NC	Cherryville		FR	26.0	0.0	0.0	0.0	26.0
NC	Goldsboro		FR	26.0	0.0	0.0	0.0	26.0
NC	Hendersonville		FR	26.0	0.0	0.0	0.0	26.0
NC	Lake Lure		FR	26.0	0.0	0.0	0.0	26.0
NC	Maiden		FR	26.0	0.0	0.0	0.0	26.0
NC	Pembroke		FR	26.0	0.0	0.0	0.0	26.0
NC	Rowland		FR	26.0	0.0	0.0	0.0	26.0

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Salisbury		FR	26.0	0.0	0.0	0.0	26.0
NC	Shelby		FR	26.0	0.0	0.0	0.0	26.0
NC	Taylorsville		FR	26.0	0.0	0.0	0.0	26.0
NC	Anderson		FR	26.0	0.0	0.0	0.0	26.0
NC	Burlington		FR	26.0	0.0	0.0	0.0	26.0
NC	Carolina Beach		FR	26.0	0.0	0.0	0.0	26.0
NC	Castle Hayne		FR	26.0	0.0	0.0	0.0	26.0
NC	Claremont		FR	26.0	0.0	0.0	0.0	26.0
NC	Milton		FR	26.0	0.0	0.0	0.0	26.0
NC	Mt. Olive		FR	26.0	0.0	0.0	0.0	26.0
NC	Newton		FR	26.0	0.0	0.0	0.0	26.0
NC	Scotts Hill		FR	26.0	0.0	0.0	0.0	26.0
NC	Troutman		FR	26.0	0.0	0.0	0.0	26.0
NC	Wilmington		FR	26.0	0.0	0.0	0.0	26.0
NC	Asheville		FR	26.0	0.0	0.0	0.0	26.0
NC	Bessemer City		FR	26.0	0.0	0.0	0.0	26.0
NC	Gastonia		FR	26.0	0.0	0.0	0.0	26.0
NC	Kings Mountain		FR	26.0	0.0	0.0	0.0	26.0
NC	Lenoir		FR	26.0	0.0	0.0	0.0	26.0
NC	Locust		FR	26.0	0.0	0.0	0.0	26.0
NC	Lowell		FR	26.0	0.0	0.0	0.0	26.0

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Acme		FR	26.0	0.0	0.0	0.0	26.0
NC	Black Mountain		FR	26.0	0.0	0.0	0.0	26.0
NC	Enka-Candler		FR	26.0	0.0	0.0	0.0	26.0
NC	Fairview		FR	26.0	0.0	0.0	0.0	26.0
NC	Leicester		FR	26.0	0.0	0.0	0.0	26.0
NC	Saxapahaw		FR	26.0	0.0	0.0	0.0	26.0
NC	Swannanoa		FR	26.0	0.0	0.0	0.0	26.0
NC	Wrightsvl. Bch.		FR	26.0	0.0	0.0	0.0	26.0
NC	Apex		FR	26.0	0.0	0.0	0.0	26.0
NC	Arden		FR	26.0	0.0	0.0	0.0	26.0
NC	Belmont		FR	26.0	0.0	0.0	0.0	26.0
NC	Cary		FR	26.0	0.0	0.0	0.0	26.0
NC	Charlotte		FR	26.0	0.0	0.0	0.0	26.0
NC	Davidson		FR	26.0	0.0	0.0	0.0	26.0
NC	Denver		FR	26.0	0.0	0.0	0.0	26.0
NC	Greensboro		FR	26.0	0.0	0.0	0.0	26.0
NC	Huntersville		FR	26.0	0.0	0.0	0.0	26.0
NC	Julian		FR	26.0	0.0	0.0	0.0	26.0
NC	Knightdale		FR	26.0	0.0	0.0	0.0	26.0
NC	Monticello		FR	26.0	0.0	0.0	0.0	26.0
NC	Mt. Holly		FR	26.0	0.0	0.0	0.0	26.0

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Raleigh		FR	26.0	0.0	0.0	0.0	26.0
NC	Selma		FR	26.0	0.0	0.0	0.0	26.0
NC	Stanley		FR	26.0	0.0	0.0	0.0	26.0
NC	Summerfield		FR	26.0	0.0	0.0	0.0	26.0
NC	Wendell		FR	26.0	0.0	0.0	0.0	26.0
NC	Winston-Salem		FR	26.0	0.0	0.0	0.0	26.0
NC	Zebulon		FR	26.0	0.0	0.0	0.0	26.0
NC	Atkinson		MS	27.25	0.0	0.0	0.0	27.25
NC	Burgaw		MS	27.25	0.0	0.0	0.0	27.25
NC	Gibson		MS	27.25	0.0	0.0	0.0	27.25
NC	Laurinburg		MS	27.25	0.0	0.0	0.0	27.25
NC	Long Beach		MS	27.25	0.0	0.0	0.0	27.25
NC	Newland		MS	27.25	0.0	0.0	0.0	27.25
NC	Southport		MS	27.25	0.0	0.0	0.0	27.25
NC	Spruce Pine		MS	27.25	0.0	0.0	0.0	27.25
NC	Blowing Rock		MS	27.25	0.0	0.0	0.0	27.25
NC	Boone		MS	27.25	0.0	0.0	0.0	27.25
NC	Canton		MS	27.25	0.0	0.0	0.0	27.25
NC	Caroleen		MS	27.25	0.0	0.0	0.0	27.25
NC	Clyde		MS	27.25	0.0	0.0	0.0	27.25
NC	Ellenboro		MS	27.25	0.0	0.0	0.0	27.25

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2017

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Forest City		MS	27.25	0.0	0.0	0.0	27.25
NC	Hamlet		MS	27.25	0.0	0.0	0.0	27.25
NC	Maggie Valley		MS	27.25	0.0	0.0	0.0	27.25
NC	Rockingham		MS	27.25	0.0	0.0	0.0	27.25
NC	Waynesville		MS	27.25	0.0	0.0	0.0	27.25
NC	Chapel Hill		MS	27.25	0.0	0.0	0.0	27.25
NC	Cleveland		MS	27.25	0.0	0.0	0.0	27.25
NC	Fairmont		MS	27.25	0.0	0.0	0.0	27.25
NC	Gatewood		MS	27.25	0.0	0.0	0.0	27.25
NC	Grantham		MS	27.25	0.0	0.0	0.0	27.25
NC	Grover		MS	27.25	0.0	0.0	0.0	27.25
NC	Lattimore		MS	27.25	0.0	0.0	0.0	27.25
NC	Lawndale		MS	27.25	0.0	0.0	0.0	27.25
NC	Lincolnton		MS	27.25	0.0	0.0	0.0	27.25
NC	Lumberton		MS	27.25	0.0	0.0	0.0	27.25
NC	Morganton		MS	27.25	0.0	0.0	0.0	27.25
NC	Reidsville		MS	27.25	0.0	0.0	0.0	27.25
NC	Ruffin		MS	27.25	0.0	0.0	0.0	27.25
NC	Rutherfordton		MS	27.25	0.0	0.0	0.0	27.25
NC	Statesville		MS	27.25	0.0	0.0	0.0	27.25
NC	Stony Point		MS	27.25	0.0	0.0	0.0	27.25

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2017

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Cherryville		MS	27.25	0.0	0.0	0.0	27.25
NC	Goldsboro		MS	27.25	0.0	0.0	0.0	27.25
NC	Hendersonville		MS	27.25	0.0	0.0	0.0	27.25
NC	Lake Lure		MS	27.25	0.0	0.0	0.0	27.25
NC	Maiden		MS	27.25	0.0	0.0	0.0	27.25
NC	Pembroke		MS	27.25	0.0	0.0	0.0	27.25
NC	Rowland		MS	27.25	0.0	0.0	0.0	27.25
NC	Salisbury		MS	27.25	0.0	0.0	0.0	27.25
NC	Shelby		MS	27.25	0.0	0.0	0.0	27.25
NC	Taylorsville		MS	27.25	0.0	0.0	0.0	27.25
NC	Anderson		MS	27.25	0.0	0.0	0.0	27.25
NC	Burlington		MS	27.25	0.0	0.0	0.0	27.25
NC	Carolina Beach		MS	27.25	0.0	0.0	0.0	27.25
NC	Castle Hayne		MS	27.25	0.0	0.0	0.0	27.25
NC	Claremont		MS	27.25	0.0	0.0	0.0	27.25
NC	Milton		MS	27.25	0.0	0.0	0.0	27.25
NC	Mt. Olive		MS	27.25	0.0	0.0	0.0	27.25
NC	Newton		MS	27.25	0.0	0.0	0.0	27.25
NC	Scotts Hill		MS	27.25	0.0	0.0	0.0	27.25
NC	Troutman		MS	27.25	0.0	0.0	0.0	27.25
NC	Wilmington		MS	27.25	0.0	0.0	0.0	27.25

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Asheville		MS	27.25	0.0	0.0	0.0	27.25
NC	Bessemer City		MS	27.25	0.0	0.0	0.0	27.25
NC	Gastonia		MS	27.25	0.0	0.0	0.0	27.25
NC	Kings Mountain		MS	27.25	0.0	0.0	0.0	27.25
NC	Lenoir		MS	27.25	0.0	0.0	0.0	27.25
NC	Locust		MS	27.25	0.0	0.0	0.0	27.25
NC	Lowell		MS	27.25	0.0	0.0	0.0	27.25
NC	Acme		MS	27.25	0.0	0.0	0.0	27.25
NC	Black Mountain		MS	27.25	0.0	0.0	0.0	27.25
NC	Enka-Candler		MS	27.25	0.0	0.0	0.0	27.25
NC	Fairview		MS	27.25	0.0	0.0	0.0	27.25
NC	Leicester		MS	27.25	0.0	0.0	0.0	27.25
NC	Saxapahaw		MS	27.25	0.0	0.0	0.0	27.25
NC	Swannanoa		MS	27.25	0.0	0.0	0.0	27.25
NC	Wrightsvl. Bch.		MS	27.25	0.0	0.0	0.0	27.25
NC	Apex		MS	27.25	0.0	0.0	0.0	27.25
NC	Arden		MS	27.25	0.0	0.0	0.0	27.25
NC	Belmont		MS	27.25	0.0	0.0	0.0	27.25
NC	Cary		MS	27.25	0.0	0.0	0.0	27.25
NC	Charlotte		MS	27.25	0.0	0.0	0.0	27.25
NC	Davidson		MS	27.25	0.0	0.0	0.0	27.25

# (700) Price Offerings including Voice Rate Data Data Collection Form OMB Control Notes 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date 1/1/2017
<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NC	Denver		MS	27.25	0.0	0.0	0.0	27.25
NC	Greensboro		MS	27.25	0.0	0.0	0.0	27.25
NC	Huntersville		MS	27.25	0.0	0.0	0.0	27.25
NC	Julian		MS	27.25	0.0	0.0	0.0	27.25
NC	Knightdale		MS	27.25	0.0	0.0	0.0	27.25
NC	Monticello		MS	27.25	0.0	0.0	0.0	27.25
NC	Mt. Holly		MS	27.25	0.0	0.0	0.0	27.25
NC	Raleigh		MS	27.25	0.0	0.0	0.0	27.25
NC	Selma		MS	27.25	0.0	0.0	0.0	27.25
NC	Stanley		MS	27.25	0.0	0.0	0.0	27.25
NC	Summerfield		MS	27.25	0.0	0.0	0.0	27.25
NC	Wendell		MS	27.25	0.0	0.0	0.0	27.25
NC	Winston-Salem		MS	27.25	0.0	0.0	0.0	27.25
NC	Zebulon		MS	27.25	0.0	0.0	0.0	27.25

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<a1< th=""><th>&gt; <a2></a2></th><th><b1></b1></th><th><b2></b2></th><th><c> <d1></d1></c></th><th><d2></d2></th><th><d3></d3></th><th></th><th><d4></d4></th></a1<>	> <a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
Stat	e Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
NC	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
NC	ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
NC	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
NC	ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited
NC	ANDERSON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	ANDERSON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	APEX	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	APEX	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	BELMONT	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	BELMONT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	BOONE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	BOONE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	BURGAW	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	BURGAW	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	BURLINGTON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	BURLINGTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CAROLINBCH	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	CAROLINBCH	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CARY	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	CARY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CARY-RTP	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
NC	CARY-RTP	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CASTLEHAYN	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	CASTLEHAYN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CHAPELHILL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	CHAPELHILL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	CHARLOTTE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	CHARLOTTE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	DAVIDSON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	DAVIDSON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	DENVER	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	DENVER	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	GASTONIA	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	GASTONIA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	GOLDSBORO	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	GOLDSBORO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	GREENSBORO	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	GREENSBORO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	HUNTERSVL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	HUNTERSVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	KINGS MT	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	KINGS MT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

L> <a1< th=""><th>&gt; <a2></a2></th><th><b1></b1></th><th><b2></b2></th><th><c> <d1></d1></c></th><th><d2></d2></th><th><d3></d3></th><th></th><th><d4></d4></th></a1<>	> <a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
Sta	te Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
NC	KNIGHTDALE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	KNIGHTDALE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	LATTIMORE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	LATTIMORE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	LENOIR	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	LENOIR	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	LINCOLNTON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	LINCOLNTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	LOCUST	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	LOCUST	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	LOWELL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	LOWELL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	MAIDEN	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	MAIDEN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	MONTICELLO	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	MONTICELLO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	MORGANTON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	MORGANTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	MOUNTHOLLY	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
NC	MOUNTHOLLY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
NC	MOUNTOLIVE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

1>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
1	NC	MOUNTOLIVE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	NEWTON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	NEWTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	RAL DUR AP	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	RAL DUR AP	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	RALEIGH	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	RALEIGH	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	REIDSVILLE	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	REIDSVILLE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	ROCKINGHAM	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
]	NC	ROCKINGHAM	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	SAXAPAHAW	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	SAXAPAHAW	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	SCOTTSHILL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	SCOTTSHILL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	SCRWDRSCRK	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	SCRWDRSCRK	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	SELMA	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	SELMA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
1	NC	SHELBY	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
1	NC	SHELBY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

<010>	Study Area Code	235193
<015>	Study Area Name	SOUTHERN BELL-NC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
ate	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)		Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	SOUTHPORT	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	SOUTHPORT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	STANLEY	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	STANLEY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	STATESVL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	STATESVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	SUMMERFLD	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	SUMMERFLD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	TROUTMAN	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	TROUTMAN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	WENDELL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	WENDELL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	WILMINGTON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	WILMINGTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	WINSTN SAL	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	WINSTN SAL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	WRGHTSVBCH	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	WRGHTSVBCH	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	ZEBULON	79.0	0.0	79.0	150.0	150.0	1000.0	Overage Charge
	ZEBULON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
		SOUTHPORT SOUTHPORT SOUTHPORT STANLEY STANLEY STATESVL SUMMERFLD SUMMERFLD TROUTMAN TROUTMAN WENDELL WILMINGTON WILMINGTON WINSTN SAL WRGHTSVBCH WRGHTSVBCH ZEBULON	Exchange (ILEC)   Residential Rate	Exchange (ILEC)   Residential Rate   State Regulated Fees	Exchange (ILEC)   Residential Rate   State Regulated Fees   Total Rates and Fees	Exchange (ILEC)   Residential Rate   State Regulated Fees   Total Rates and Fees   Roadband Service Download Speed (Mbps)	Exchange (ILEC)   Residential Rate   State Regulated Fees   Total Rates and Fees   Broadband Service Download Speed (Mbps)   Discomplex Speed (Mbp	SCATESVL   Park   Par

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		235193
<015>	Study Area Name		SOUTHERN BELL-NC
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T North Carolina	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
AT&T CORP	549004	AT&T Corp.
AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
AT&T MOBILITY LLC	259908	AT&T Mobility
AT&T MOBILITY LLC	399015	AT&T Mobility
AT&T MOBILITY LLC	529910	AT&T Mobility
AT&T MOBILITY LLC	539010	AT&T Mobility
BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		235193
<015>	Study Area Name		SOUTHERN BELL-NC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T North Carolina	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
_	Affiliates	SAC	Doing Business As Company or Brand Designation
_	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
_	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
_	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
_	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
_	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
_	WISCONSIN BELL, INC.	335220	AT&T Wisconsin
_			
_			
_			
_			
_			
_			
_			
_			
•			

#### <u>Line 510 – Description of Compliance with Service Quality and Consumer Protection</u>

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* <a href="http://www.att.com/gen/public-affairs?pid=11970">http://www.att.com/gen/public-affairs?pid=11970</a>). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at* <a href="http://about.att.com/sites/privacy">http://about.att.com/sites/privacy</a> policy).

#### <u>Line 610 – Descriptive Document for Functionality in Emergency Situations</u>

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

• In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-PrepTM). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-PrepTM is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

#### 235193NC1010

### Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

#### 235193NC1030

#### Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

### Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

\$0.00

Please	use this tab to repor	t Geocoded Information	Circle Invalidate D	ata
NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)
OCN Code Enter 4 character				
OCN code.				
	NECA assigned operating company code (OCN)  OCN Code Enter 4 character	NECA assigned operating company code (OCN)  OCN Code Enter 4 character	NECA assigned operating company code (OCN)  Study Area Code (SAC)  Common Language Location Identifier (CLU) code  OCN Code Enter 4 character	company code (OCN)  Study Area Code (SAC)  Location Identifier (to six decimal places)  OCN Code Enter 4 character

### **Template for Reporting Community Ancho**

Number			Name
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
29			
30			
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			

41